



CITY OF CHICAGO

DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION

**PLAN OF OPERATION**

**Licensee:** Nav Chatan Inc. dba Cactus Food & Liquors

**Premises:** 3358 West Irving Park Road  
Chicago, IL 60618

**Application Type:** 1474-Package Goods (Liquor Store)

**Account Number:** 461076

**Site:** 01

Pursuant to the City of Chicago Municipal Code Section 4-60-040 (h), the City of Chicago Department of Business Affairs and Consumer Protection (BACP) and the above-named Licensee have agreed to the issuance of a Package Goods liquor license, under the following conditions:

1. **Operations:** Licensee has applied for a Package Good Liquor License and has represented to the Local Liquor Control Commission (LLCC) that it will comply with all codes and ordinances of the City of Chicago and will conduct its business in a manner that respects and contributes to the surrounding neighborhood.
2. **Hours of Operation:** In consideration of the agreement, Licensee agrees that it will only be open for business and alcoholic beverages will only be sold during the following hours:  
  
Monday Saturday 8:00 a.m. – 1:00 a.m.  
  
Sunday 11:00 a.m. – 1:00 a.m.
3. **Adherence to City of Chicago Regulations:** Licensee shall be the best neighbor it can be, complying with all City of Chicago laws, rules and regulations, including but not limited to the occupancy of the premise, noise and smoking laws. Licensee shall regularly monitor the exterior area around the Premises during all of its business hours in order to address and abate noise complaints from the residential community in accordance with the Chicago Noise and Vibration Ordinances.
4. **CAPS and Community Business Meetings:** Licensee shall attend all regular Community



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Alternative Policing Strategy (C.A.P.S) beat meetings, Business Meetings and shall setup and/or attend meetings with the local Alderman, 17th District Police Commander or Law Department personnel to discuss any problematic concerns regarding the operation of the business, if needed.

5. **Cleanliness:** The licensee will monitor the area around the business and the nearby area from open to close and keep it clean, free of garbage and debris. Garbage will be picked up by a private waste management company on a timely basis insuring no overflow of garbage from the business.
6. **No Loitering or Trespassing Tolerated:** Licensee shall ban unauthorized people from loitering and trespassing and shall enforce the ban by instructing unauthorized people to leave and shall call the CPD if they do not obey. For purposes of this Plan, loiterers and trespassers are persons who are not purchasing products from the Licensee or who linger beyond a reasonable amount of time after making a purchase.
7. **Windows:** Licensee agrees that it is familiar with and shall abide by the Municipal Code of Chicago § 13-020-550 which limits advertising signs on exterior facing windows to no more than 25% of any single window and allowing unobstructed view into the interior of the premises.
8. **Lighting:** Licensee shall provide sufficient outdoor lighting in the front, back and side of the premises to provide for the safety of patrons and staff and deter loitering and illegal activity.
9. **Minors on Premises:** Licensee shall not allow minors under the age of 21 to patron the business. Licensee shall post signage informing minors that they are not allowed entrance. Everyone will have their ID's checked before being allowed to make a purchase.
10. **Non-Smoking Laws:** Licensee will enforce all applicable City and State non-smoking laws as they relate to both the interior and the exterior of the Premises.
11. **Staff Training:** Licensee agrees to train all staff who may serve alcoholic beverages with BASSETT or TIPS training and that all staff is certified in this training and will be trained with respect to fraudulent identification. Licensee agrees any future staff would be subject to training as a condition of their employment and that new employees will be BASSETT or TIPS trained and certified within two (2) weeks of their employment.



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12. **Incident Monitoring and Reporting:** Licensee shall maintain a written log documenting any incidents or possible unlawful activity in or outside the licensed Premises and Licensee shall immediately contact the police if any illegal activity occurs inside or outside the licensed Premises. The log will be made available to the Chicago Police Department of the Department of Business Affairs and Consumer Protection upon request. Camera footage shall be retained for thirty (30) days, indexed by date and time and available to the Chicago Police Department upon request.

The conditions of the Package Goods liquor license issued pursuant to this agreed plan of operation are legally binding and may be enforced by the City of Chicago enforcement authorities under MCC 4-60-040. All other conditions of the license are governed by the City of Chicago Municipal Code. Violation of the above stated conditions may result in the imposition of a fine and/or suspension or revocation of all business licenses issued to the Licensee. Violation of the above stated conditions may also result in the issuance of cease and desist orders prohibiting the activity which violates the conditions of the liquor license.

The conditions of the Package Goods liquor license issued pursuant to this plan of operation shall apply to the business address and license and to all officers, managers, partners, and direct or indirect owners of the licensed entity. The sale of the business to other persons purchasing the stock or membership units of the licensed entity does not void the conditions of the license. Any and all potential new owners of the licensed entity shall be subject to the same conditions set forth in this plan of operation.

It shall be the duty of every person conducting, engaging in, maintaining, operating, carrying on or managing the above-mentioned business entity to post this plan of operation next to the liquor license in a conspicuous place at the business address.

**Licensee:** Nav Chatan Inc. dba Cactus Food & Liquors

**Premises:** 3358 West Irving Park Road

By: [Signature]  
It's Authorized Officer

Shannon K Trotter  
Shannon K. Trotter BAC

08/07/2020  
Date

City of Chicago  
Local Liquor Control Commissioner